



ISO 9001 Certification is not just suitable for large organizations but also for small businesses. Your organization will benefit from adopting an efficient Quality Management System by saving time and cost, improving efficiency and customer relationships.

Organizations that have adopted the principles of ISO 9001 often realize considerable improvements in their day-to-day operations, with business gains.





Benefits of ISO 9001 certification to your organization:

- Identifies and encourages more efficient and time-saving processes
- Provides senior management with an efficient management process
- Demonstrates compliance with customer, regulatory and/ or other requirements
- > Sets out areas of responsibility across the organization
- In some countries mandatory if your business want to tenders in the public sector

- Communicates a positive message to staff and customers
- Reduces operating costs related to waste, rework and nonvalue added activities
- Provides continual assessment and improvement
- Increases market share as a certified organization
- Maintaining satisfied customers and gaining potential customers
- Enhancement of marketing opportunities

Benefits of ISO 9001 certification to your customers:

- Improved quality and service
- Quality assurance
- On time delivery

- Right first time approach
- Fewer returned products and complaints



PECB is a certification body for persons, management systems, and products on a wide range of international standards. As a global provider of training, examination, audit, and certification services, PECB offers its expertise on multiple fields, including but not limited to Quality Management.

We help organizations to show commitment and competence with internationally recognized standards by providing this assurance through the education, evaluation and certification against rigorous, internationally recognized competence requirements. With a global coverage of more than 900 partners in over 150 countries worldwide, our mission is to provide our clients comprehensive services that inspire trust, continual improvement, demonstrate recognition, and benefit society as a whole.

To find out how you can obtain the ISO 9001 Certification, contact certification@iCertWorks.com

months from the initial

certification audit

YEAR 1 (INITIAL CERTIFICATION) -

PECB CERTIFICATION PROCESS

AUDIT INITIAL PRE-AUDIT **AUDIT PLAN** STAGE 1 AND 2 **CERTIFICATION** This is optional, and it must be Plan for audit has Non-conformities must be Certificate will be issued within done at least 3 months before closed at least 3 months after 2 weeks after successful to be mutually Certification Audit audit conclusions audit closing agreed → YEAR 2 (1st SURVEILLANCE AUDIT) → YEAR 3 (2nd SURVEILLANCE AUDIT) SURVEILLANCE **SURVEILLANCE AUDIT PLAN AUDIT PLAN AUDIT 1 AUDIT 2** No longer than 12 No longer than 12 months

RE-CERTIFICATION AUDIT

Within two months before the triennial certificate expiration

from the 1st surveillance

audit